We are actively seeking nominations for a Beneficiary and Family Advisory Council, or BFAC, to assist the work of the Quality Innovation Network National Coordinating Center, and we need your help!

Who is the Quality Innovation Network National Coordinating Center?
The Quality Innovation Network National Coordinating Center (QIN NCC) is charged with supporting Medicare Quality Improvement Organizations (QIOs) throughout the country that help implement the national quality initiatives of the QIO Program, to help improve care in local communities across the country.

The QIO Program is the cornerstone of Medicare's efforts to improve the quality and outcomes of health care for all Medicare Beneficiaries and their families across the country. To learn more about the QIO Program and the work of QIOs, visit www.qioprogram.org.

What is a Beneficiary and Family Advisory Council (BFAC)?
A Beneficiary and Family Advisory Council (BFAC) is a group of Medicare Beneficiaries, family members and care givers brought together to provide their perspectives and experience in order to help guide and design our healthcare quality improvement and beneficiary/patient engagement efforts.

Who are good candidates for the BFAC?
Beneficiaries, family members, and/or family advisors who care about and have recent experience with the healthcare system. Please keep in mind that we are looking to create a diverse advisory council, based on a balance of perspectives.

What do Advisors do?
Advisors share their perspectives and stories about health and medical care experiences in an effort to represent all Medicare recipients that interact with our healthcare system. Advisors provide their thoughts, feedback, and opinions on what are the most important areas to improve and how to engage health care providers and patients in these improvements. The role of an advisor includes partner, educator, speaker, listener, advocate, collaborator and leader, ensuring that the focus of healthcare is centered on the patient and the family. The NCC will provide coaching and support to council so that they are supported in their advisory role.

What is the Commitment of an Advisor?
Advisors will be asked to attend 10 meetings (approximately monthly) per year by phone and/or webinar. Advisors can expect to spend approximately 2-4 hours per month on BFAC-related activities, including the monthly meetings.

How to Participate:
If you are or know of a Medicare Beneficiary and/or family member that would enjoy meaningful service on the QIN NCC BFAC, please apply – Here’s how:

Please fill out the attached application, and return to Brittany Wiley, BFAC Coordinator: 720-554-1457; Brittany.Wiley@qinncc.hcqis.org.